

Pediatric Telemedicine for Federally Qualified Health Centers (“FQHC”) and Critical Access Hospitals (“CAH”)

Overview:

XpertCare® is the first and only provider-to-provider HIPAA compliant telemedicine platform dedicated solely to providing access to pediatric specialists. Our experts are available for both e-consults and medical second opinions.

The Challenge:

There are only about 28,482 pediatric specialists for over 80 million children in the US¹. Most of the pediatric specialists and subspecialists are concentrated at major academic medical centers, making it extremely difficult for some families to get timely specialty care. This shortage also leads to long wait times, reduced levels of service, lost clinic visits, and lost referrals.

The XpertCare® Mission:

Our mission is to leverage cutting-edge technology to empower families to gain access to the best specialists in the world. We are mission-driven and passionate about increasing access to care providers and families in low resource areas.

The Institutional Advantages:

We increase the capacity of pediatric providers to help more patients via our intuitive, state of the art telemedicine platform. We partner with you for e-consults with pediatric specialists to reduce the risk of missing a critical diagnosis and / or review a treatment plan as well as reduce the burden of travel for specialty care for families. We collaborate with you to increase patient engagement, satisfaction, and retention. Your patients will be able to have access to the best pediatric specialists regardless of where they live.



The XpertCare® platform will help you:

- » Reduce the length of patient stays in the hospital
- » Reduce incidence of misdiagnosis
- » Reduce re-admissions
- » Reduce emergency room visits
- » Increase patient satisfaction by reducing unnecessary travel
- » Increase your network of pediatric specialists

XpertCare® Features:

- » An intuitive, reliable, and secure HIPAA compliant platform
- » Access to top pediatric specialists and subspecialists for e-Consults
- » Expert opinions returned within 12 hours of request
- » 24/7 customer support to ensure timely response to your inquiry
- » Specialists on-demand with unlimited e-Consults
- » Access to educational and case conference opportunities delivered by specialists and subspecialists

Pediatric Specialties available:

1. Cardiology
2. Dermatology
3. Endocrinology
4. Gastroenterology
5. Neurology
6. Orthopedics
7. Radiology



1. https://www.healthcapital.com/hcc/newsletter/03_14/Shortages.pdf

The XpertCare® Team

Mr. Emmanuel Opati

MBA, MHA, PMP, Co-Founder and CEO



Emmanuel brings expertise in public health, healthcare administration, and management. Prior to XPERTCARE®, he was the Associate Director of Masters of Science Programs at Johns Hopkins Carey Business School where he established systems and processes of managing over 1,200 students. He was also the Program Manager of the Master of Science in Health Care Management program where he oversaw educational activities of students in the program. He also worked on healthcare projects with different companies including Inova Hospital, Somatus Inc., and Johns Hopkins Hospital. He got his undergraduate degree from Makerere University in Uganda, Postgraduate Certificate in Leadership and Management from University of Witwatersrand South Africa, MBA from University of Maryland University College, MHA from University of Maryland University College. He is a certified Project Management Professional (PMP) and a Lean Six Sigma Yellow Belt.

Dr. Susan Huang, M.D.

Chief Medical Officer



Susan is a physician-innovator and is passionate about improving healthcare delivery through technology and process improvement. She is a telemedicine and novel care delivery model expert. Currently at Palo Alto Medical Foundation/Sutter Healthcare, she is executing telemedicine initiatives and innovation in care delivery. Previously Dr. Huang was Departmental Director of Quality Improvement and Patient Safety at the Beth Israel Deaconess Medical Center. She was also Chief Resident and Chair of Quality Improvement Committee for the Harvard Combined Residency Program in Dermatology. Susan received her bachelor's degree from Harvard University and trained at Harvard Medical School where she also completed postgraduate training. Susan's clinical expertise beyond general dermatology includes contact dermatitis, skin cancer, and acne.

Dr. Garry Choy

MD, MBA, Co-Founder and Chief Medical Advisor



Garry is a physician-entrepreneur and executive focused on healthcare informatics and innovation. Co-founder of CredSimple, a venture backed healthcare technology platform that digitizes and automates the currently labor-intensive and manual processes of medical credentialing and provider data management. CredSimple improves the verification process through better technology and query of practitioner primary source data.

Most recently Dr. Choy was Assistant Chief Medical Information Officer for Advanced Technologies at Massachusetts General Physicians Organization at MGH and was responsible for innovation and healthcare informatics/analytics. Currently he is focused on quality improvement and health IT - managing applications for a data analytics platform and developing a web-based learning platform for physicians. His clinical interests are focused on cardiothoracic, abdominal, and emergency imaging. Additional interests include applying technology and quality improvement strategies in telemedicine and global health. Garry also serves as Chief Medical Officer of Q, a venture-backed digital health company (Founders Fund and Andreessen Horowitz) building technology that quantifies, digitizes, and simulates human physiology.

Dr. Choy has also served as faculty member teaching at Harvard Medical School and Harvard College. He received a Bachelor of Science in Chemical Engineering from Columbia University, a Masters of Science in Operations Research/Economic-Engineering Systems from Stanford University, and a Masters in Business Administration from Johns Hopkins University. Garry completed medical training at Albert Einstein College of Medicine as well as Brigham and Women's Hospital/Mass General Hospital.



To get started contact the CEO at

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